

MANDEVILLE
VETERINARY
SERVICES

NEWSLETTER

Oct 2012

PRACTICE STAFF

VETERINARY SURGEON:

Ruth Gloster

VETERINARY NURSE:

Jacky Buttle

NURSING ASSISTANT:

Robert Baker

STUDENT NURSES:

Rachel Patterson and
Danielle Whiting

PRACTICE PETS: Maxwell the
cat and Nikki and Phoebe
the dogs (Jacky's dogs!)

OPENING HOURS

Monday, Tuesday,
Wednesday and Friday
9am to 7pm

Consulting Hours
9am to 11am and
4pm to 7pm

Thursday 9am 11am
Saturday 10am to 4pm
Consulting hours
1pm to 4pm

EMERGENCY
TELEPHONE
NUMBER

020 3370 3400

PROACTIVE PETS

We will soon be launching
our new Proactive Pets
Scheme, enabling our clients
to pay monthly by direct debit
for their yearly booster and
flea and worm control.

Clients who join the scheme
will save money and receive
other benefits and discounts.
The full details of the scheme
are yet to be finalised and it
is estimated that it should be
in place sometime in
October.

If you would like to receive
details of the scheme please
leave your details at
Reception and we will send
you the information as soon
as it is available.

DON'T FORGET YOUR PET'S
MICROCHIP!

ONLY £15!

A small price to pay for the
peace of mind it offers.

BOOK NOW!

Also don't forget to change
your details if you move.



FIREWORK SEASON IS
ARRIVING!

Many pets are
frightened of the loud
noises and flashing lights
- See over for tips on
helping your pets to
cope.

2 KITTENS FOR HOMING!



Black and White and Ginger
and White, these two cats are
5 months old, fully vaccinated,
microchipped and neutered.
They can be viewed here but
applications should be made to
Hounslow Animal Welfare –
**details available at
Reception**

MANDEVILLE VETERINARY SERVICES, WEMBLEY BRANCH

TIPS ON HELPING YOUR PETS TO COPE DURING THE FIREWORK SEASON!

If you know that your pet is scared of fireworks or even if you are unsure, it is best to be ready rather than suddenly panic on the day! We would recommend that you plug an ADAPTIL or FELIWAY Diffuser in the room your pet most commonly uses to relax, at least one week before the expected event.



These are pheromones which are produced naturally by mother cats and dogs to help their young feel comforted and relaxed. They have been shown to help your pet cope with stressful situations and do not cause drowsiness or other side effects.

Also make sure that your pet is microchipped. Sometimes fireworks are let off during the day when you are not expecting them and your dog or cat may run in blind panic and become lost.

CATS

Cats should be kept inside as soon as it starts getting dark

and ensure that escape routes are blocked.

Create a darkened room by pulling curtains and turn up the television or radio to drown the noise.

Allow your cat to find his or her own place to hide, leave well alone and carry on as normal.

DOGS

Do not punish, fuss or reassure your dog when he or she is scared as this confirms or rewards the behaviour. Try to ignore the behaviour and carry on as normal.

Try to keep your dog entertained with toys or play as a form of distraction.

Black out the room so that your dog cannot see the flashing lights and switch on the television or some music.

Allow your dog to find a safe place and allow free access to this area at all times. Put in lots of blankets and a jumper with your smell on it and give your dog a treat when he/she goes into it.

Ensure that your dog has been outside before the event for toilet purposes and is then safely inside and cannot escape.

MEDICATION?

We do not normally recommend sedating animals, as this is not really dealing with the problem. It does not take away the fear, but merely prevents the animal from reacting normally to it. In rare cases, where the animal is likely to harm itself if not sedated, then they may be prescribed. Prescription only medications, however, can only be given by a Veterinary Surgeon to animals under his or her care. Your vet will want to check the animal before prescribing such medication and the prescription advice must be followed very carefully.

There are also some herbal and behaviour modifying drugs available and some animals benefit from these.

When using any form of medication, it is very important that you use them in conjunction with, and not instead of, the above tips and recommendations.

Finally, don't forget that rabbits and guinea pigs are scared of fireworks too, so make sure they are safe and secure. If they normally live outside you may want to bring them indoors on bad nights.